

## **Treasurer's Office 2014 Accomplishments**

We successfully billed 2 state PRE Audit denial lists in 2014. We created PRE denial flow chart to distribute to funeral homes, and general public to try to educate taxpayers about their property taxes to avoid improper PRE claims.

We forfeited 805 parcels and foreclosed on 24 parcels in 2014. We had successful property auctions with all county parcels either sold or transferred to the Land Bank. We worked with 12 homeowners through the County hardship extension policy to set them up on a payment plan to keep them in their homes.

We worked with the townships to get access to their current year data bi-monthly for greater review and assistance for taxpayer payment questions and streamlining year end settlement process.

We continue to update and review our County website page to provide more information to the public. We also made our dog license data available on the website to help public reunite lost dogs with their owners 24/7. Compiled data for Dashboard CIP requirements.

We took over personal visits and successfully visited and provided notice to 398 parcels. Had many conversations with taxpayers, explaining the tax law, due dates and opportunity for assistance with delinquent taxes.

We worked with the 4 last townships that did not have their tax data available on their websites. We attended township board meeting to help encourage them to put their tax data out on their website so the public can have access to this information 24/7.

We switched our data platform for our public access tax information on our website for easier public use.

We expanded our scanning process to reduce the amount of paper in storage and improve ease of access.

We switched bond debt processing banks to generate significant fee savings.

We worked with the Register of Deeds to automate our deed certification process which allows the public to e-file their tax certifiable documents.

We worked with jail vendor to implement jury payment cards in the courts to significantly reduce the number of checks processed and potential escheats.

We furthered office education by attending software updates and development training and bankruptcy law training in regards to tax foreclosures. This resulted in one parcel in bankruptcy being paid after filing the appropriate documents with the court.

